



September 1, 2010

Dear Valued Customer:

In response to your inquiry, Elma Bustronic is fully aware of the European Union adopted regulation on chemical substances titled "Registration, Evaluation and Authorization of Chemicals" ("REACH"), 2006 European Commission (EC) regulation 1907/2006. This requirement has been flowed down to our Supplier chain.

We are working diligently and continuously with our suppliers to obtain the latest information and updates regarding their products. To the best of our knowledge; the products we purchase from suppliers and use in Bustronic production processes do not contain materials from the March 30, 2010 SVHC list (substances of very high concern) in a concentration of more than 0,1% mass (per article 57 and 59).

If we receive a notification that a product exceeds the allowed limits, we will immediately inform you without any requests on your part (per article 33).

We regret that due to the number of inquiries we've received and the complexity of each questionnaire, we are unable to reply to each individual request. We appreciate your understanding in this matter and trust that this letter will be sufficient in meeting your concerns.

Sincerely,

A handwritten signature in blue ink that reads "Julie Brown".

Julie Brown
Quality Manager
Elma Bustronic

A handwritten signature in black ink that reads "Badri Rajan".

Badri Rajan
VP MFG & QA